Canada
Online
Academy

Hardware and Software Requirements

Learners participating in online courses should have access to hardware that meets or exceeds the following standards. Students with access to equipment that does not meet these standards may experience slow interactivity, limited interactions and/or wait periods for file downloads.

Please note that:

- Your browser must have JavaScript and Cookies enabled
- You must have Adobe Flash Player 10.1 or greater installed on your desktop computer

Desktop Support

Browser	Supported Browser Version(s)
Internet Explore	10, 11
Firefox	Latest
Chrome	Latest
Safari	6.0

Tablet and Mobile Support

Device	Operating System	Browser	Supported Browser Version(s)
Android	Android 4.0	Android	Latest
Apple	iOS 6, 7, 8	Safari	Latest
Microsoft Surface	Windows 8	Internet Explorer	11
BlackBerry (Mobile Only)	BlackBerry 7, 10	BlackBerry	Latest

It is recommended that students have a typical Office suite of applications installed on their computer, specifically, word processor, spell checker, and a spreadsheet application are mandatory.

Each course could also have specific requirement for software, please consult your course instructor prior to the start of the course.

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